

ID	Date	Person receiving complaint	Method of Complaint	Nature of Call	Description	Corrective Action Taken	Date of Action	Status
1	11/08/18	GEZ	Phone	General complaint abot renewables	The caller had verbally abused Staff member, accusing him of contributing to Australia future demise by building another Wind farm in Australia the caller continued with further abuse and hung up.	CWP notified	11/08/18	Closed
2	11/08/18	GEZ	Phone	ARP	Silver Prado did not supply name or contact number when asked. Older man spoke to GEZ Surveyor on APR, who sent him to meet GEZ staff at highway intersection. Older man said he lived at the other end of APR, said clearing about to start was disgraceful and not to DA as the windfarm changed design after and increased blade size. Kept mentioning DOWNER REX as the original development team. GEZ offered a CWP contact as the developer, however he said it was not worth talking to them. He attends community meetings. Said he understands we have a job to do but the developers have no integrity.	CWP notified	11/08/18	Closed
3	15/08/18	GEZ	In Person	General information	One of the public stopped at clearing crew to advise that on their way home from work at 1.30am in the morning, a white ute was pulled up at their machinery on APR. Contractor reported no damage to vehicles but footage, as they have security cameras on machines	Contractor notified	15/08/18	Closed
4	16/08/18	CWP	In Person	Complinace visit	Chris Schultz site visit to address community complaints with regards to clearing works underway (excessive clearing). Met with complainant at 10am, met with GEZ/CWP representatives at 11am. Continued site inspections / photos from 12pm - 1pm.	GEZ to assist CWP in assessment of project clearing limits CWP to respond to the DPE concerns and queries	27/08/18	Closed
5	21/08/18	GEZ	Phone	Council receiving complaints APR	Mid-western Regional Council called regarding the state of the road that is being upgraded. Apparently council has been receiving some complaints and she wanted to talk through them with GEZ.	Install ERSED controls and general housekeeping of carriageway	23/08/18	Closed
6	26/08/18	GEZ	Phone	Surveyors marks	Landholder very disappointed to find that the surveyors have painted our gate posts with "PM" in pink paint. They understood the "PM" is for the permanent marker which is near-by the gate post. Landholder would appreciate that more care is taken with our private property. Requested that the paint be removed from the pole and have it back to the original state and just not painted over with black paint. They requested it be done within the week.	GEZ to arrange to have the paint removed from the fence post	31/08/18	Closed
7	13/09/18	CWP	Phone	APR clearing	Need to understand the extent of planned tree removal and the trees that have been identified for removal	Meeting with complainant 21/9/18 to show the cadastral map with the design clearing limits at the design stage and GEZ current design map. Both maps show no clearing will be required on their property	21/09/18	Closed

8	28/09/18	CWP	Phone	APR clearing	<p>With the increase of heavy vehicle traffic on Aarons Pass, there have been a number of incidents where heavy vehicles such as empty low loaders returning to their bases are tending not to allow for ongoing traffic to pass safely especially on the blind bends or narrow parts of the road as a result in near misses.</p> <p>I would appreciate if you could contact your site management to warn vehicle drivers to take more care in slowing down and be aware of potential oncoming traffic when approaching these bends and narrower parts of the road</p>	<p>This has been identified as a potential hazard , GEZ have installed GEZ “Go Slow Zones” on all blind corners, hazardous sections and outside landowner houses, limiting our project personnel to 40 kph. Additional signage advising all mobile plant travelling on AP Road, and all road works on AP Road, to use UHF Channel 20 have been installed. There are 18 additional heavy vehicle call-up points along AP Road. GEZ will initiate additional focus on site access compliance over the next week through our prestart and toolbox meetings.</p>	29/09/18	Closed
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